Illinois Energy Consumer Demand for Arbitration before the American Arbitration Association

AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES

Instructions on filing a claim:

- 1) Please fill out this form and retain one copy for your records.
- 2) Mail two (2) copies of this form and your check or money order to the American Arbitration Association Case Management Center nearest to you. Please consult Section C-8 of the Supplementary Procedures for Consumer-Related Disputes for the appropriate fee. Information regarding the nearest Case Management Center and the appropriate fee is available at www.adr.org or by calling AAA Customer Service at (800) 778-7879. Please make your check or money order payable to the American Arbitration Association.
- 3) Send one copy of this form and of your check or money order to Illinois Energy, USA, LLC, c/o Rogers & Hardin LLP, 2700 International Tower, Peachtree Center, 229 Peachtree Street, N.E., Atlanta, Georgia 30303-1601. Upon receipt of the form and copy of your check, Illinois Energy will reimburse you for your filing fee if your claim is for \$75,000 or less in damages.
- 4) Please also include a copy of Illinois Energy's arbitration provision with each copy of this form (you may obtain a copy from our website at www.illenergy.com/dispute.)

Your Personal Information:

| Name: | _ Address: |
|--|--|
| City/State/Zip: | |
| Tel:Fax: | |
| Email address: | |
| If an in-person hearing is held, the arbitra | ation will take place in the county of your billing address. |
| Please tell us the county and state to whi | ich vour bills are sent: |

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Your Attorney's Information (Please leave blank if you are representing yourself) Attorney's Name: _____ Firm: _____ Firm: Address:_____City/State/Zip:____ Tel: _____ Fax: _____ Email address: _____ Briefly explain the nature of your dispute. You may use additional pages: How much money do you believe you are owed? If none, leave blank: Do you desire any non-monetary outcome? If no, leave blank: Signature:____ Date:_____

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